

Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i>		Application Number	09/986,354
		Filing Date	11-08-2001
		First Named Inventor	Matthew George Majikes
		Art Unit	3623
		Examiner Name	ROBERT D. RINES
Sheet	1 of 10	Attorney Docket Number	52493.000187

U.S. PATENT DOCUMENTS

*Examiner Initials	Cite No	DOCUMENT NUMBER Number - Kind Code (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		US- 4,831,526	5/16/1989	Luchs et al.	
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		US- 5,235,507	8/10/1993	Sackler	
		US- 5,293,488	3/8/1994	Riley, et al.	
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		US- 5,523,942	6/4/1996	Tyler	
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		US- 5,903,873	5/11/1999	Peterson	
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		US- 2001/0049611	12/6/2001	Peach	
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		US- 2004/0083125	4/29/2004	Almeida	
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OTHER DOCUMENTS - NON-PATENT LITERATURE DOCUMENTS				
Examiner Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	TRANSLATION	
			YES	NO
		PCT-International Search Report dated 10-02-2002 for Application No. PCT/US02/04958, filed 02-21-02	<input type="checkbox"/>	<input type="checkbox"/>
		Patrizio, Legacy Data: One Solution For Two Big Problems, Informationweek.com, June 2000, pages 124, 126, 128	<input type="checkbox"/>	<input type="checkbox"/>
		AKIBIA, CRM: Case Studies, Consulting: Clients, < http://www.polaris1.com/ecrm/casestudies/citibank/default.asp >, printed 3/26/02, 2 pages	<input type="checkbox"/>	<input type="checkbox"/>
		SIEBELFANS.COM, What is Siebel?, < http://www.siebelfans.com/More_on_siebel.htm >, printed 3/26/02, 3 pages	<input type="checkbox"/>	<input type="checkbox"/>
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		Information available from the web site of Client Marketing Systems, "Advisors Assistant," 9/16/2000, 6 pages	<input type="checkbox"/>	<input type="checkbox"/>
		Staples, Edward, "VA fees discounted via front loading", Advisor Today, 2/2000, Vol. 95, No. 2, pp. 128	<input type="checkbox"/>	<input type="checkbox"/>
		Anonymous, information available from the web site of Climark, 4/1999, 4 pages	<input type="checkbox"/>	<input type="checkbox"/>
		Anonymous, No. 42230884, "Penn Treaty American Corporation Launches Online Resource Center", PR Newswire, 06/08/1999, 2 pages	<input type="checkbox"/>	<input type="checkbox"/>
		"Start-up targets sales commissions with TallyUp suite," InfoWorld Daily News, 22 June 1998, pp. 1-2	<input type="checkbox"/>	<input type="checkbox"/>
		"Sensormatic Selects Trilogy's SC Commission for Dynamic Sales Compensation Management," Business Wire, 08 June 1999, pp. 1-2	<input type="checkbox"/>	<input type="checkbox"/>
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			YES	NO
		Anonymous, "Conseco Expands Web Site, Latest Step in Ongoing Initiative to Become; "Resource center" for Middle-America Customers and Representatives", Business Wire, 7/15/1999, No. 43177075, 3 pages	<input type="checkbox"/>	<input type="checkbox"/>
		Holyoke, Larry, "missouri hot online market for Genelco, other insurers", 3/13/2000, Vol. 20, No. 27, pp 37.	<input type="checkbox"/>	<input type="checkbox"/>
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		Nguyen, Accessing relational databases from the World Wide Web, 6/1996, ACM SIGMOD, Volume 25, Issue 2, Pages: 529-540	<input type="checkbox"/>	<input type="checkbox"/>
		Iyengar, Dynamic argument embedding: preserving state on the World Wide Web, 03/1997, Internet Computer, IEEE, Volume 1, Issue 2, Page 50-56	<input type="checkbox"/>	<input type="checkbox"/>
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